

"It is our mission to provide premium, quality service through personal contact and to go above and beyond our contractual obligations with our valued clients." Because your Association is more than a business to us, we can provide those "extra" services that make your community a neighborhood.

EXTRA

SERVICES OFFERED

Over and above the customary services we include the following:

- newsletter articles and publication assistance
- application for county or other grants
- training seminars and guest speakers
- board and committee meeting room facilities
- website assistance
- involvement beyond the Association's boundaries (the larger community)

Because we believe in Quality over Acceptable service, we excel in the following areas: **QUA**

LITY SERVICES

- successful collection process for delinquent assessments
- monthly financial information provided before 15th of each month
- Association's bills paid weekly
- Managers who are involved with every aspect of your Association (vendors, community inspections, meetings, accounting, collections, budgeting, homeowner communication)
- Managers who fully understand Association accounting
- Managers who are current with statutory changes and their application
- handyman on staff to provide prompt service
- reliable vendor resources
- meeting agendas prepared if requested
- our Associations can attest to Manager longevity
- we offer a 24 hour emergency service